

**Error 2001**

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An Error #2001 typically occurs if you are trying to read a certain version of PDF images with Remark Office OMR 6 or 7. The details are:

**Error Description:**

The graphics file that you selected is not supported.

**Error Details:**

Code #12001, Location: Module [ROORead71-clisROORead] - Routine (ReadOffice)

An error occurred attempting to open the specified image file.

To resolve this error, try scanning your forms in as a different image type and re-read the forms. We always suggest scanning your forms in as a TIF image type as this is where you will see the best results. Note that PDF support has been enhanced in later versions of the software.

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Online URL: <https://support.gravic.com/remark/kb/article/error-2001-158.html>