

Image Region Comments are not Clear on Response Reports

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If you are having trouble reading image clip Image regions on the Response reports, there are a few things you can try: 1. Make sure the report property for **Image Quality** is set to **High**. (Note: To verify this is set to high toggle to either medium or low and then back to high.) 2. Set the report property for **Respondent ID** to **No**. This widens the column holding the image clips, making them easier to read. 3. Make sure you scan forms in black and white at a resolution of at least 200 DPI (300 DPI is even better). If your image clips are still not legible after trying these suggestions, please save your data to the ROA or ROX format and send the file to Remark support for further troubleshooting.

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