

## Moving my Remark Office OMR 10 Software

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The Gravic software license agreement states that any one copy of the software can only be installed on one computer.

The license transfer process is handled differently Remark Office OMR 10. When you install Remark Office OMR 10 if it detects the software is installed on another computer and it will prompt you it has detected it installed and show you the system it is installed. **To Transfer a License:** Install the software on the new computer. Run Remark. You are prompted that a message indicating there are no activations available. Click the link for **Want to transfer your license?** A list of previous activated computer(s) is presented. You can choose to deactivate the license from a computer in the list and activate it on the current computer. This action is most likely if you reformatted your computer or received a new computer. If you do not recognize the computer(s) listed we recommend contacting your IT department to ensure that you deactivate the proper computer. Once a computer is deactivated, Remark will no longer run on that computer. **Note:** Remark Support cannot help you decipher the list of activated computers, as this is internal to your organization. If you are unsure what to deactivate, you must contact your internal IT help desk to assist you. Read the warning that states **I understand that Remark Office OMR will no longer run on my old computer** and then mark the checkbox next to it to accept this statement. Click the **Transfer** button. The license is now transferred to the new computer. After a few seconds, Remark will run on your system. The software is now inoperable on the old computer and can be uninstalled (if available).

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