

## 404 File Not Found Error when Accessing the Admin Control Panel from the Designer Component

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This error is usually due to a problem with the path to the Admin Script URL (rwsad5.pl). The correct path to the Admin Script URL is written in the **Web Form Properties** of each form so that the software knows where to publish the web form.

When you go to the ribbon, then **Web|Control Panel Launch**, Remark Web Survey attempts to take you to the Admin Script URL. If the following error **The remote file or directory does not exist. (404) Not Found** appears, an incorrect Admin Script URL was entered into the software. Sometimes the error can be difficult to locate as a typo, so many users prefer to copy and paste URLs instead.

Double click the node for **Web Form** (the top node of the form in the tree view list) to access the web form's properties. The Admin script (e.g., <http://www.example.com/cgi-bin/rwsad5.pl> or <http://www.example.com/cgi-bin/rwsad4.pl>) or more information, check with your website administrator. It is also recommended that you enter the path to the Admin Script URL in the software's options under **Application button** (the globe in the upper left corner of Remark Web Survey) **Web Server Details**. Entering the correct Admin Script URL and Data Script URL (rws5.pl) here allows you to create a new web form using this information. Once you have entered the information here as a global setting, it will be written to every new web form.

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