

Error #481, Invalid Picture when Inserting an Image into a Remark Web Survey Form

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Check the color format of your image. If the image is in **CMYK** format, which is designed for use in print rather than i often cannot be displayed on an HTML (web) form.

The bottom line is that **RGB** (Red **G**reen **B**lue) is colored light. **CMYK** are pigments (**CMYK** stands for **C**yan, **M**agenta, **Y**ellow, **K**) intended for print, which is how color is perceived by reflected light. Since browsers are designed to work with mo colored light, there is no implementation to manage the "fourth channel."

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As a workaround to this problem, try saving the file using the **RGB** color format instead of the **CMYK** format.

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Online URL:

<https://support.gravic.com/remark/kb/article/error-481-invalid-picture-when-inserting-an-image-into-a-remark-web-survey-form>