

Forbidden Error Message when Accessing the Administration and/or Data Collection Script

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The most common reason for this error is that incorrect permissions have been set on the scripts. On Unix based systems, you need to set the correct permissions for executable Perl scripts. Use the chmod command to change the permissions of the administration and data collection scripts (e.g., "chmod 0711 rwsadmin.pl rws.pl"). Ask your website administrator for assistance. Please see the full installation and configuration user's guide PDF for information about installing the scripts and setting up permissions.

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